

LEGACY HEALTH FINANCIAL ASSISTANCE POLICY – PLAIN LANGUAGE SUMMARY

Financial assistance

Legacy Health helps people not able to pay health care bills.

Eligibility Requirements

Eligibility for financial assistance is based on many things: insurance coverage or other sources of money, income, family size, assets and other medical bills.

Approval of Financial Assistance is based on Federal Poverty Guidelines, located on the U.S. Department of Health & Human Services website. Legacy offers Financial Assistance on a sliding scale for patients with wages below 400% of the Federal Poverty Level. Legacy may also weigh other situations in making a Financial Assistance decision. See the [Financial Assistance Policy](#).

Help is offered to those who don't have a health plan (insurance), enough insurance or have a balance they can't afford to pay. Patients must fill out a form [Financial Assistance Application](#) and give us all needed records like tax returns, bank records and pay stubs and noting all sources of money.

The completed application with all documentation can be mailed or faxed to:
Legacy Health PO Box 4037 Portland, OR 97208. Fax: 503-413-2753.

If you wish to submit your completed application in person, please stop by any Legacy Health facility.

How to ask for help

The patient or an advocate (like a family member or a provider) can ask for help at any point before, during or after the care. The patient or person who must pay the bills will then be asked to fill out a form. We can only help with health care given at a Legacy Health hospital by Legacy Health's health care workers.

Where to get copies

You can get a copy of our Financial Assistance Policy and Application by calling 1-800-495-7076 or by mail at P.O. Box 4037, Portland, OR 97208. The policy and form can be found [online](#). You can also pick up copies of the policy and form at (1) the main information desk (2) the patient access area of the ED, and (3) the financial counseling office at all Legacy Health medical centers.

Where to find us

Legacy Emanuel Medical Center and Randall Children's Hospital at Legacy Emanuel

2801 N. Gantenbein Ave.
Portland, Oregon 97227

Legacy Good Samaritan Medical Center

1015 N.W. 22nd Ave.
Portland, Oregon 97210

Legacy Meridian Park Medical Center

19300 S.W. 65th Ave.
Tualatin, Oregon 97062

Legacy Mount Hood Medical Center

24800 S.E. Stark St.
Gresham, Oregon 97030

Salmon Creek Medical Center

2211 N.E. 139th St.
Vancouver, Washington 98686

Legacy Silverton Medical Center

342 Fairview St.
Silverton, Oregon 97381

Unity Center for Behavioral Health

1225 N.E. Second Ave.
Portland, Oregon 97232

More information and help

To get more information and help with the Financial Assistance Policy, call: 1-800-495-7076. You may also visit the financial counseling office at any Legacy Health hospital.

For non-English speakers

Translations of the Financial Assistance Policy, Financial Assistance Policy Application and this Plain Language Summary are available at <http://www.legacyhealth.org/for-patients-and-visitors/patient-information/billing-information/what-if-i-cannot-pay.aspx>.

“Amount Generally Billed” (AGB)

A patient who needs help can't be charged more than “amounts generally billed” for emergency or other medically needed care to patients who have insurance for the same care.

Other help

- Legacy offers payment plans at no extra cost. The length of the payment plan changes based on the total of the bill. Please call 1-800-495-7076.
- Legacy offers help with locating health insurance through federal and state health care programs, and health plans offered through the health plan exchange. Please call 1-800-495-7076.