

Legacy Medical Group – Surgical Oncology

1040 NW 22nd Ave, Suite # 560
Portland, OR 97210

21810 Willamette Drive
West Linn, OR 97068

24988 SE Stark St, Suite 320
Gresham, OR 97030

Phone: 503-413-5525
Fax: 503-413-5526



LEGACY
MEDICAL GROUP

Dear Patient,

Welcome to our practice. We value the trust you placed in us and are committed to giving you safe and excellent care.

- **There are health history forms to fill out before your visit.** The information is important and having it done before you come makes sure that your visit time is spent with you - and not on paperwork. We would really like you to fill these out on MyHealth. If you do not have a MyHealth account, call us and we will help you set it up over the phone. If you are not able to fill out the forms on MyHealth, please print and fill out the paper forms and bring them with you to your visit.
- **Please come 30 minutes before your scheduled visit time.** This gives the nurse time to go over vitals, medicines, health histories, and the reason for your visit.

We know your time is valuable and we try to stay on time. Sometimes emergencies happen, and we will let you know if we are running behind.

Office Hours and Making an Appointment

Our office hours are from 8:00am-5:00pm Monday through Friday. To schedule an appointment, call our office at 503-413-5525. You can also request an appointment on your MyHealth account.

Prescriptions

All new prescriptions will be given to you at your visit. If you need a refill on your prescription, call your pharmacy. Please allow 48 hours for the request to be filled.

Emergencies

One of our doctors is always available to care for emergencies. Call our office at 503-413-5525 to reach the on-call doctor. If possible, please try to call the office before 5:00pm, Monday - Friday. If you believe the emergency is serious or life threatening - go directly to an emergency department or call 911.

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Results

A clinical care team member will call you with the results of labs, imaging, diagnostic testing or biopsies. We know how important these results are, and we make every effort to let you know as soon as possible.

Surgery

If you should need surgery, your clinical team will work with you to select a surgery date, schedule your pre-op testing and appointments, and get any needed authorization from your insurance.

MyHealth

MyHealth is a secure, online tool that connects you to your own health information at any time, day or night. Whether you are a Legacy Medical Group patient, have been seen at one of our hospitals, or had a lab test performed at Legacy Laboratory Services, you can see your health information in MyHealth! Login or sign up here: <https://myhealth.lhs.org/myhealth/>

You can use MyHealth to see your own health record, as well as:

- View test results & medicines
- View preventive care information
- View upcoming & past visits (and after visit summaries)
- Answer questionnaires
- Communicate with your Surgical Oncology care team

We look forward to seeing you in the office. If you have any questions before your visit please call us at 503-413-5525.

Sincerely,
The Surgical Oncology Team