



Dear Legacy Health Patient,

We are writing to share some important information about health insurance coverage with Regence BlueCross BlueShield. A new contract between Regence and Legacy Health is currently being negotiated. This contract excludes Silverton hospitals and clinics, which are under a separate agreement with Regence.

More than 10 months ago, Legacy began setting the expectation with Regence that Legacy would require a fair, reasonable reimbursement increase to partially offset increases in the cost of healthcare supply and labor expenses. Unfortunately, to date, Regence has not agreed to our proposal.

As a result, Legacy gave Regence a notice of termination. The notice of termination prevents the current contract from automatically renewing after March 31, 2024. Legacy continues to negotiate with Regence in the hope of reaching an agreement and avoiding disruption for our patients. As of now, nothing changes, and Legacy remains in-network for your Regence insurance plan.

Just like Legacy, other healthcare systems across the country are experiencing rising costs. We need Regence to pay their fair share of the cost to continue operating our health system. For several years, Regence payments to Legacy have not adjusted to meet rising inflation costs or to counterbalance the record high expenses incurred by healthcare staff shortages since 2020.

If Regence chooses not to equitably increase reimbursement, Legacy will be out of network for BlueCross BlueShield members after March 31, 2024. We hope that Regence will come back to us with a reasonable offer to preserve your in-network access to Legacy services.

We know and regret that this situation may cause anxiety and confusion. We commit to providing frequent updates on the current state of our negotiation at legacyhealth.org/RegenceContract. Please refer to the list of frequently asked questions (FAQ) for the most current information. If you have questions, contact Regence using the phone number on the back of your member ID card.

Thank you for trusting Legacy Health with your health care. We remain committed to our mission of good health for our people, our patients and our communities.

Sincerely,

A handwritten signature in black ink that reads "Merrin Permut".

Merrin Permut, MHA
Vice President and Chief Population Health Officer
Legacy Health

Why did I get this letter?

We sent this letter to Legacy Health patients who we believe are Regence, Premera, or other BlueCross BlueShield members. If you are no longer insured by BlueCross BlueShield, you may disregard this letter.

Can I still see my Legacy Health doctor?

Nothing changes right now. You and your family can still see your Legacy Health providers and access our services as usual. If there are changes, they will not occur until April 1, 2024.

How do I reach Regence to ask questions?

Contact Regence using the phone number on the back of your member ID card.

Where can I find more information?

Visit the FAQ at legacyhealth.org/RegenceContract