

YIKES! Troubleshooting with an insulin pump

For issues with high or low blood sugars and/or ketones, please look at the cheat sheet for sick day management.

Yikes! My site is sore!

- Change your site
- Apply antibiotic ointment with ALL set changes
- Apply a warm compress for 10 minutes 3 times a day
- Call your pediatrician immediately if it is bigger than a dime or doesn't get better in 1 day

Yikes! I have an occlusion (no delivery) alarm!

- Ask yourself; could the cannula be clogged?
 - a. If Omnipod, change pod immediately!
 - b. If tubed pump: disconnect and inspect tubing for bubbles, prime tubing and watch drips, reconnect
- **Check blood sugar and ketones!**
- If you get the same alarm or are experiencing blood sugars >300mg/dL in 1 hour:
 - Change your set, give correction insulin as needed
 - Check blood sugar and ketones (if >300mg/dL) 1 hour after you placed the new set.
 - If you do have high blood sugars and/or ketones, refer to the sick day management cheat sheet.

Yikes! My set fell out!

- Place a new set/pod as soon as possible. Check blood sugar and ketones if >300mg/dL
- If you do have high blood sugars and/or ketones, refer to the sick day management cheat sheet.

Yikes! My pump is dead!

- If you don't have Lantus handy – take Novolog/Humalog/Apidra injections every 3 hrs for high sugar and carbs.
- If you have Lantus/Levemir handy - Take Lantus/Levemir that night. Lantus/Levemir dose = total daily **basal** that the pump was delivering.
- If you have questions, call the clinic for Novolog/Humalog/Apidra and Lantus/Levemir doses. Give Novolog as above until you phone for instructions.
- If your pump has totally died (not just the batteries) call for a replacement pump from the company (1-800 number is on the back of the pump). It should be shipped overnight.

Randall Children's Diabetes and Endocrine Center: Office: 503-413-1600; After hours: 503-963-6113

www.legacyhealth.org/kidsonly



RANDALL CHILDREN'S HOSPITAL
LEGACY EMANUEL

LEGACY
HEALTH

EMANUEL Medical Center

GOOD SAMARITAN Medical Center

MERIDIAN PARK Medical Center

MOUNT HOOD Medical Center

SALMON CREEK Medical Center

RANDALL CHILDREN'S HOSPITAL Legacy Emanuel

LEGACY MEDICAL GROUP

LEGACY LABORATORY

LEGACY RESEARCH

LEGACY HOSPICE